



Policy

Version: 10

Subject: Financial Assistance Policy Plain Language Summary

Approved: 09/12/2023

OVERVIEW

Bonner General Health is committed to offering financial assistance to all persons who have no means, or limited means, to pay for their medical services (uninsured or underinsured). Bonner General Health will base eligibility on a person's ability to pay and will not discriminate in the provision of services based on an individual's inability to pay; Medicare, Medicaid, or Children Health Insurance Program coverage; race, color, sex, national origin, disability, religion, age, sexual orientation or gender identity.

AVAILABILITY OF FINANCIAL ASSISTANCE

All patients seeking healthcare services are assured that they will be served regardless of ability to pay.

ELIGIBILITY REQUIREMENTS

Financial assistance is determined by a sliding scale of total household income based on the Federal Poverty Level (FPL). If you and/or the responsible party's income combined are under 300% of the federal poverty guidelines, you may qualify for a discount of charges. No person eligible for financial assistance under the FAP will be charged more for emergency or other medically necessary care than amounts generally billed to individuals who have insurance covering such care.

HOW TO APPLY

Patients may apply for financial assistance by completing a Financial Assistance Application and submitting the form along with the supporting documents to:

Bonner General Health
ATTN: PFS
PO Box 1343
Sandpoint, ID 83864

Patients may also deliver applications to the Patient Financial Services Department on the second floor of the Health Services Building (423 N 3rd Ave Ste 225, Sandpoint, ID 83864), to any of the clinic locations, by fax (208-265-1278) or by email to bghcares@bonnergeneral.org.

WHERE TO FIND INFORMATION

Copies of the Financial Assistance Application and the policies are available on our website: <https://www.bonnergeneral.org/forms-resources/financial-assistance-application/>. Patients may also obtain copies at Bonner General Health's Emergency Department, clinic offices, the main registration desk or at the Patient Financial Services Department.

Persons seeking more information, needing assistance in completing the Financial Assistance Application or wanting the FAP or FAP application via mail may contact the Bonner General Health Patient Financial Services Department at 208-265-1158 or in person at 423 N 3rd Ave Ste. 225, Sandpoint, ID 83864.